

A MESSAGE FROM RIC SCHWARTZ Executive Director



We've been very busy here at SullivanArc!

We are nearing completion of our newest home in White Lake. The building that housed our former White Lake Day Program is being renovated into a residence for medically frail and aged people. This home will have the latest technology to assist the residents in daily tasks, making them more independent. The Day Program that was housed there has now transitioned to our Cimarron Road Building in Monticello.

Our staff continues to do an excellent job of supplying the highest quality of support to those with developmental disabilities who receive services from us. Unfortunately, we continue to be short staffed when it comes to Direct Support Professionals (DSPs). It is not a problem limited to us but is an issue throughout the region, as well as the entire state, which is why NYSARC, has embarked on "300 Days to Better Pay." This campaign is urging the state to allow a minimum wage pay raise for DSPs, just as it is for other workers throughout NY state. This would help place us in fair game when it comes to recruiting new staff. In the meantime, we have also embarked on a new initiative to recruit our local Spanish speaking community. We intend to train and educate potential Spanish speaking staff by offering English classes as part of their standard training.

We have partnered with the Arc of Orange on a few projects, including sharing staff orientation programs at both of our locations. We also recently received a grant that allowed us to build technology that provides phone and computer back-up for each other in the case of a natural disaster, such as Storm Sandy when we lost all means of communication.

I am deeply saddened by the loss of long time Board Member, Elizabeth Radzieski, who passed away earlier this year. Liz was a pioneer in the early days of SullivanArc and served on our Board for over 48 years.

Lastly, who says dreams don't come true? The SullivanArc Foundation is funding a trip to Disney World for a young man whose brother's dream was to take him, but he needed the extra funds. That is one example of how we are listening to the wants and needs of those we support.

A MESSAGE FROM SUSAN MILLER Board President

It seems hard to believe that another year has gone by and it is time again to celebrate the work of SullivanArc. The annual report tells us many statistics about the last year and program highlights, but nothing can really tell us about the dedication of the staff and how every day of the year they make it possible for the many individuals we serve to lead meaningful lives with goals of their choosing. From residential to day programs, from opportunities for work to recreational activities, supports at home and



services to children and youth, every year SullivanArc positively touches over 1,100 lives. I think it is important to remember for just a few minutes the day when individuals with disabilities led their lives in institutions - lives devoid of hope and community. Let's also reflect on SullivanArc's mission - "to enable persons of all ages with disabilities to live as contributing valued members of the community by promoting inclusion, independence, individualization, productivity, and self-determination." What a profound difference there is between the word institution and the words of the mission statement. A difference toward people that is epitomized by the advocacy, respect and caring - which is SullivanArc. So on behalf of the Board of Directors of SullivanArc, I would like to thank all of the staff who make the outstanding services the agency provides possible.

Before I close I want to mention the passing of long time Board Member Elizabeth Radzieski. who served on the board for nearly 50 years. Elizabeth epitomized the meaning of the word advocate and never lost her passion for assuring that individuals with disabilities lead meaningful lives in the community. We will miss her but never forget the valuable lessons she taught us all.

RESIDENTIAL SERVICES

SullivanArc's Residential Program provides support to 134 people in 20 residences that come in the form of community-based apartments and homes. In 2015, the program worked with OPWDD and its regional office to provide supports and services to people aging out of residential schools and people transitioning from state operated developmental centers to community based homes. These men and women have unique behavioral health challenges which require specialized approaches to support each one as an individual. Staff is challenged to be creative with their approach to services while still maintaining the person's independence, dignity, and quality of life. The experience has been both meaningful and valuable, as we have seen people slowly adapt with some measure of success to their new home and surroundings.

Residential began the development of a five person smart home with technology that allows for increased levels of independence. With anticipated funding through a grant, the home is designed to be fashioned with devices that can be activated via a switch, push button, and voice or visual command. It will be compliant with the standards set in the Americans with Disabilities Act thereby making it fully accessible.

The program also continued to embrace the principals of the Council on Quality and Leadership. The Self-Advocacy Group, Aktion Club, and Faith Inclusion Group has given people an opportunity for self-discovery. People are building self-esteem and confidence, making community connections, and partaking in new and different experiences. Lastly, people supported have valued outcomes that are a direct result of information obtained from Personal Outcome Measures interviews.

COMMUNITY SERVICES and INCLUSION

The CSI Department has provided individualized, self-determined services with staff interviewed and hired, for the most part, by the people needing their supports. The Family Satisfaction Survey completed in 2015, was again, very positive. We currently have 300+ "slots" utilized by people in all our programs, translating to approximately 150 families/people supported. There are still families on our waiting lists. Unfortunately, our biggest area of need is recruiting qualified staff to meet the needs of the people enrolled/referred to our programs. We are utilizing our Assistant Coordinator to assist in meeting some of these needs by providing direct care along with performing quality observations of our providers to ensure people are receiving the services they deserve.

Our Socialization Group continues to be very involved in the Self-Advocacy Program, and most of them attended the Self-Advocacy Conference held at SullivanArc.

The Supportive Apartment Program relocated one apartment from Spring Street to Wheeler Place in Liberty this past year. Some of those residents took trips to see a NY Yankees game, a NY Giants game, and a wrestling match.

The Recreation Group was very active in 2015. Some of the trips taken were: basketball games, Crystal Cabin in PA, museums, exhibits, Zumba dance classes, NYC International Auto Show, among others. We are very proud of the group's continued desire to help their community by making and delivering holiday baskets to the local senior centers.

Many of the people we support on a one-on-one basis also had many new experiences through our Community Habilitation, Day Habilitation and Respite Programs. Trips to NYC Broadway shows, Bronx Zoo, and concerts in Bethel Woods Center for the Arts were only a few.

Our In-Home Respite Program that serves children with serious emotional disturbances continues to be a well received service, and ended the year with a waiting list.



THE COUNCIL ON QUALITY & LEADERSHIP

On June 24, 2014, the Conference on Quality and Leadership (CQL) accredited SullivanArc as an organization providing Person Directed services, basing the agency's actions on the preferences and priorities of the people it supports. SullivanArc achieved this distinction by implementing Basic Assurances: organizational systems providing the framework for Person Directed services and for monitoring the systems' status, by conducting Personal Outcome Measures (POM) interviews to determine the status of 21 indicators of quality of life from the person's perspective (Outcomes) and agency Supports for those outcomes, by beginning work on Person Centered Excellence plans

developed by the agency's stakeholders, and by maintaining CQL certification for a Personal Outcome Measures trainer and "reliable interviewer," determined by CQL to meet its training standards and to accurately interpret the results of POM interviews.

SullivanArc met CQL's benchmarks for progress 9 months (March 2015) and 18 months (December 2015) after the initial accreditation visit and will apply for re-accreditation in June 2018.

In 2015, 35 people were interviewed about the status of Personal Outcome Measures, bringing the total to 103. Over half of people living in SullivanArc operated IRA group homes, supervised apartments, and supportive apartments have been interviewed, as have approximately one third of people receiving Medicaid Service Coordination.

However, the results of a plan to increase the number of interviews held in 2015 by relying on volunteers who had completed Assessment with Personal Outcome Measures was disappointing: fewer than half of the anticipated number of interviews were completed. The plan for completing POM interviews was changed for 2016, making completion of interviews mandatory for Medicaid Service Coordinators, Program Managers, Program Directors, and certain administrators; the process for recording the interviews was also simplified.

Eighteen SullivanArc staff completed training in conducting POM interviews in 2015, bringing the total number of trained interviewers now employed by the agency to 54. In addition, by the end of 2015, staff and residents of 18 of SullivanArc's 20 residential programs were provided an overview of Personal Outcome Measures, Basic Assurances, and people's Rights and Responsibilities.

How has all of this affected the people SullivanArc supports? Thirty-one % of all Outcomes and 30% of all Supports were present in POM interviews held in 2015, while in 2014, 27% of Outcomes and 23% of Supports were present, reflecting a modest but significant improvement in the agency's ability to find out what really matters to people and supporting them in living the lives they choose for themselves.







DAY SERVICES

The Day Services served approximately 340 people in Day Habilitation settings, including our "With-Out-Walls" programs during 2015. In 2015 Day Services recovered from the staff vacancy issues that we suffered during 2014. At the close of 2015, Day Habilitation programs had only six open positions. The Cimarron Road program opened its doors on September 21. There are fifty people attending services at the site with approximately 20 coming out of Rose Valley Senior program.

One of our 2015 goals was to increase person-centered activities and to increase the quality of activities in Day Services. We are doing this through the use of observations being done during internal audits that focus on quality programming and interactions. Program Managers are also creating outcomes based on POM interviews that are promoting increased individualism.

In 2016, Day Services has a goal to increase quality community integration. This is extremely important to proving that our sites meet the CMS setting rule for integration. We are looking into new ways to bring the community into our sites where we have groups of people that cannot go into the community on a regular basis, while continuing quality outings for all sites.

MEDICAID SERVICE COORDINATON

Medicaid Service Coordination maintained a steady case load from 2014 to 2015 with 243 people supported. The Service Coordinator provides the assistance needed for individuals and their families that the person truly would fall through the cracks in the system without. We provide support and advocacy in a system which can feel, and often is, impossible to access and navigate through. We serve a number of people who have no other supports, natural or otherwise, and are often their only link to community resources. The Service Coordinator is a key element to helping people reach their full potential by assisting the person in recognizing their hopes, dreams, and desires. By utilizing a number of tools such as Pre-ISP meetings, Satisfaction Surveys, and the Rights and Responsibilities Assessment Tool, the Service Coordinator is encouraging person-driven and person-centered supports and services.

In addition to service coordination and intake, we have been representing NYSARC as one of the agencies in their state-wide guardianship function. This is a role that must be taken seriously as the Guardianship Coordinator and committee are responsible for individuals who have no one else to make medical and other life altering decisions on their behalf. SullivanArc has one of the largest guardianship programs across NYSARC in terms of stand-by guardianship and is growing with 25 individuals we represent as primary guardian, stand-by, or alternate.

CLINICAL SERVICES

SullivanArc's Article 16 Clinic provided psychiatry, dental, podiatry, occupational therapy (OT), physical therapy (PT), psychology, psychological testing, nutrition, speech and language pathology, rehab counseling, treatment coordination, and intake services during 2015. Over 800 individuals from multiple agencies in Sullivan and Orange counties received services. A total of 23,540 visits were provided.

The Clinical Services Department has been slowly transitioning to an electronic health record (EHR) system. This system will provide clinicians with enhanced access to medical and behavioral information for the people they support. It will also assist in ensuring compliance with laws and regulations that govern the Clinic, as well as enhancing interdisciplinary team collaboration.

In order to respond to OPWDD regulatory changes this year, SARC's Clinic added five new satellite locations. This change will allow individuals receiving services at those locations to continue to receive necessary services, after OPWDD eliminated the option of the Clinic continuing to provide "off-site" services.

During this past year, the Clinic was able to hire a much needed, second, Treatment Coordinator. With this addition, we have implemented a number of important updates/revisions to program policies/procedures and forms, which should help to enhance the quality of services provided.

SPOTLIGHT

In 2015, a young woman who is supported here at SullivanArc, and her Medicaid Service Coordinator expressed her strong desire to live independently of her family and reside with her longtime boyfriend. As her family was in the process of relocating out of the area, this discovery was made. It was a difficult decision for this young woman who has a great relationship with her family. However, with the assistance of her Medicaid Service Coordinator, she was able to advocate for herself and express her wishes to her boyfriend, family, and Interdisciplinary Team.

Jesse now lives happily with her boyfriend and she states that it is the best decision she had ever made. She works four days a week in the SullivanArc Work Center and is able to manage her income to pay a portion of the rent and utilities. She lives close to town and is able to access the supermarket, bank, laundromat, and activities that she finds of interest. Jesse is able to manage her own affairs and, in her own words, stated that gaining her independence was most important to her, and she did not want to be a burden on others.

Jesse is making plans to visit her family in Tennessee over the summer and will be traveling by train. She has interest in volunteering at the Read it Again book store and the Ethelbert B. Crawford Public Library and wants to obtain her GED. SullivanArc's Medicaid Service Coordination Department and Employment Services will assist her in achieving those goals.



Vocational Services consist of two main components: Sullivan Industries, a sheltered workshop/enclaves and Employment Services, providing job opportunities within the community.

Sullivan Industries workshop sales totaled \$1,164,504 during 2015, including sub-contract and prime products. Sub-contract goal was \$840,000 and sales totaled \$586,265. Prime products goal was \$480,000 and sales totaled \$578,239. Two of our largest customers, Convenience Kits International and Newport Sales had \$35,000 and \$135,000 decreases in sales from 2014 to 2015. Some of this drop in sales can be attributed to the uncertainty of work centers in New York state.

Sullivan Industries enclaves budgeted goal was \$172,414 and our actual for 2015 was \$249,374. This budget exceeded \$76,960 due to new enclaves at Ideal Snacks and Formaggio Cheese.

The use of our current NYSID products has increased partly due to a price decrease offered on C-fold towel to assist with state budget constraints. Sullivan Industries continued to provide steady work to as many as ten other sheltered workshops in order to maintain our reputation for providing outstanding customer service.

The focus for the workshop/enclaves for 2016 include:

- Presenting a proposal for the work center to OPWDD that will, if approved, allow us to capitalize on pre-vocational funding that should secure the future of our program. This proposal will include a minimum of 25% of the work force being non-disabled in order to be considered an integrated work place.
- Continue to provide work to other workshops while dealing with the loss of some due to closings.
- Continue to work with NYSID to secure the price increase on C-fold towel that was used to set the 2016 goal.
- Our sub-contract sales goal is \$608,600, and our prime product goal is \$651,500.
- Expand our crews at Ideal Snacks and continue to secure more contracts for our mobile crews. Our enclave goal is \$351,416.

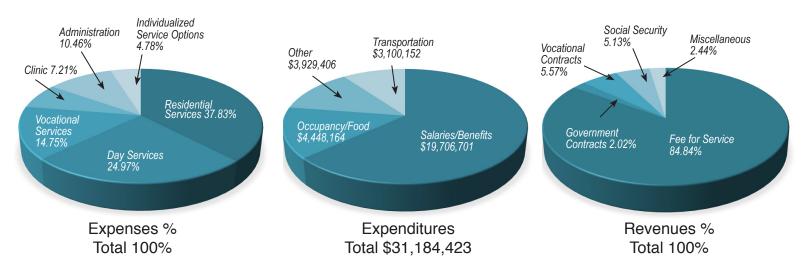
EMPLOYMENT SERVICES

The Employment Service Program at SullivanArc offers a variety of vocational services depending on the level of need for the person who is interested. The Pathway to Employment service is a year-long vocational discovery process that provides both classroom and hands-on learning and discovery steps in order to provide the person with the most comprehensive vocational plan possible, helping them to determine whether they are indeed ready for work, and if so, helping them to discover what their ideal first job might be. In 2015 three job coaches provided twenty-three people with Pathway services, however due to the newness of the program each person's discovery process will continue into 2016.

The next level of vocational services available is Community Integrated PreVoc. This service allows nineteen people to work with three different staff in various volunteer and non-volunteer sites in the community where they can learn the different tasks and soft skills needed to one day become gainfully employed in the community. This year we added volunteer opportunities at the Rivoli Theater, Sullivan Renaissance in Swan Lake, and the Port Jervis ASPCA.

For the people who are ready to become gainfully employed in the community we have our Supported Employment services which range from the most supported enclaves to the most independent placement opportunities in various businesses throughout Sullivan County. Of the seventy-six people who receive supported employment, forty-two work on their own in one of twenty different businesses throughout the county, while the other thirty-four work in either an enclave or mobile crew serving sixteen businesses throughout the county.

SullivanArc Financial Snapshot 2015



IN THE NEWS

GRANT AWARDED

The Trustees of the NYSARC, Inc. Trust have approved a remainder fund grant of \$12,500 for recreational opportunities for every NYSARC chapter including SullivanArc. Last year SullivanArc received a similar grant from NYSARC Trust Services and used the funds for a variety of purposes including purchasing a portable wheelchair, outdoor chairs, a canopy, basketball hoop and several commercial grade inflatables to use at the Hemming Farm location and plans to use the funds in the same fashion this year. In addition, remainder fund grants totaling \$1,466,000 were awarded to support NYSARC guardianship programs statewide. A total of \$1,874,000 in remainder grants was awarded in 2015 to support recreation and guardianship statewide. NYSARC Trust Services administers supplemental needs trusts that enable people with disabilities to remain in their home and community while retaining Medicaid services and other government benefits. For information on how NYSARC Trust Services may benefit you, visit their website at www.nysarctrustservices.org, or phone 1-518-439-8323, toll free phone 1-800-735-8924 or e-mail info@nysarctrustservices.org.



ART EXHIBIT

Expressions 2016 - our annual art exhibit by people with developmental disabilities was held in March in recognition of Developmental Disabilities Awareness Month. This was our 9th year holding this exhibit. However, it was our first year holding at the new Ethelbert B. Crawfod Library in Monticello, NY. The show was a success with many of the artists and community members attending the opening reception.

STAFF RECOGNITION

The annual Staff Recognition Dinner was held in April. Over 50 staff members were honored for their service from five to thirty years. Other awards were given including Employee of the Year to Anthony Valle pictured right, with Ric Schwartz, Regina McKenny-Snead and Susan Miller.



SullivanArc Board of Directors 2016

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Our Mission:

To enable persons of all ages with disabilities to live as contributing, valued members of the community by promoting:
• Inclusion• Independence• Individualization• Productivity• Self-determination

Thank you to all of our 2015 members. Your membership makes a difference.

Lillian Abell Janet Adams Mary Lee Adamson Blanche Agugliaro Christopher Alejandro Cornelius & Sharon Alexy Sandro Alfaro Henne & Stephen Altman Ida & Luis Alvarez Carl & Paula Amaditz Margaret & John Anzano Juliana Arevalo Christopher Armstead Whitney Armstead Patty Armstrong Tangela & Hosea Armstrong Marinel Arroyo Christine & Valentina Babich Diane & Thomas Babich Melinda Baez Mary Lynn Baggatta Chantel Baker Michael Ballard Nyree Ballard Roger & Jennifer Ballard Paula & Harold Barber Charlie & Terri Barbuti Mary & August Barbuti June & Robert Barrett Jason Barretto Linda Barriger Jeanne Bartolo George Basen Laura & Kevin Batule Brenda Bauer Judy & Bernard Beck Scot & Robin Bedik Nicole Begley Miranda Behan Philip & Dale Beliawsky Tad Belson Joseph Benjamin Daniel & Linda Berkowicz Laura Berzofsky Michael Beseth Monique Bigelow Jacob & Karen Billig Roger Bisland Barbara & Peter Blakey Patricia & Morton Bleetstein Martha Bluestein Philip Bluestein Marco Bocanumenth Lorraine Bogursky Gail Bolte Hon.John & Mrs Pat Bonacic Stacy Bonner Phil & Colleen Borko Lynn Bowering Christine Bowman John Boyd Marc & Susan Brandt Jennifer Brannigan Howard & Donna Braunstein Martin Braunstein Dan Briggs & Anna Milucky Krista Brink Francia K Brinn Mark & Karoline Brinn Gwendolyn Brooks Mari Browne Mary Brussell Margaret & Michael Buckley Denise & William Burgio Deanna Burio April Burke Deval Burnett Kimberly Burton Charity Cabrera Denis Cahalan Michael Camacho Floyd & Jacoba Campfield Marie Cannella Indoaija Carr Julie Caruso Susan Celentano Jennifer Champlain Nicole Chandler Helena Ciongali

Jennifer Clayton Sue-Anne Cocks Bernard Cohen Estelle & Irving Cohen
Dr. Stephen Cohen Thelma & Barry Cohen Jessica Colavito Shannelle Cole Imahni Coleman Priscilla Colon Lisa Coney Mari-Jane Conklin Michael Contaldi Regina Cooper Viola Cooper Carol Copeland-Gibbs Josue & Tiffany Corces Thomas Costanzo **Bryant Costello** Luke Costello Kathryn Counts William Coy Jonina & JoAnn Crandall Timothy Culligan Ashlie Curry Frank Cuttita William Cuttita Verna D Darby Donna Darling Andrew Davis

Diamond Degroat Ashley DeJesus Stephanie Delaney Robert Demming Susan Diamond Sylvia Diaz-Kohloa Tábatha Dibble Deborah Dickstein Denise Diehl Viola DiMarzio Tim & Susan Dollard Shirley Dorman Kiersten Doty Lynn & Shari Dowe Steven & Missy Drobysh Madeline Drugan Josephine Dubas Olivia & Ricky Dubose-Stoll Carol R Dunn Julieta Dunn Dan & Cathy Edminster Brian Edwards Douglas Edwards Samantha Edwards Joann Edwards McKenny John Eger Dawn Eggleton George & Helen Elias Alice Elliott Treyz Denise & Lee Éllmauer Lee Carl Ellmauer III Luis Enciso Robert & Eileen Ernst Glen Erts Betty Everett Anthony Estremo Luis Evaso Betty Everett Erin Allen Everitt Jill Farrow Joan Farrow Ian Fedderman David Feigin Stanley & Merrie Felshman Thomas M Fidecaro Kathleen & Gerald Fielding Ann L Finneran Michael Fiske Howard Fitts Jacqueline Fluhr Gloria Forte Roberta Foster James Fray Marc Friedland

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Jackie & Brian Hinkle

Rudolf & Helen Hoering

Susan Hofman

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Johnny Hopper

Kevin Hornbeck Lawrence Horowitz Ramona Howe Kevin Hulihan Dr Mark Hyman Sherri Ingraham David Irwin Renee Jackson Renee M. Jackson Esta & Michael Jacob Louis Jawitz Helen Jersey Cynthia Jones Kiahkia Jones Vanessa Jones Alesia Jones-Kenan Latasha Jordan Mary Joseph Robert & Lisa Justus Anthony & Nancy Kane Gloria & Isaac Kantrowitz Justin Kaplan Roberta Kaplan Frances Kaufman Martin Kaufman Shirley Kaufman Steven Kaufman Steven & Paula Kaufman William Kaufman Kelly McRell Maureen Kellerman-Collins Nakia Meggett Ariana Kenney Richard Meihoefer Ariana Kenney Audrey Kenney Alan Kesten Venis Kevii David Kiely & Theresa Ricke-Kiely Amanda Kientzler Bernita Kimble Virginia Sue Kimble Katrina King Natasha King Tina King Irene & Robert Kirtack Michael & Wendy Kirtack Paul Kirtack & Franci Solomon-Kirtack Robin Kleingardner Linda Korn Shirley Krantz Chana Kreitman Susan Kraycer Edward Kraycer Chana Kreitman Jonnie & Jim Krueger Mindy Krupka Carla & Mark Kutsher Robert Ladenhauf Sheshagiri Lakshmi Danielle LaMantia Louis Lampert Ilona Langer Grace & Jerome Lanuti Kim Lare Loucks James & Patricia Lawler Sanford Lazarowics Bob & Susan Leffler Shelia Lennon Frank Lerario Joan Lerario Janet Leroy Jack Leshner Darren Lesser Charles & Debi Levine Gloria Levine Monroe Levine Carol Lewis Darlene Lewis William Lewis Nicole Lindsley Naomi & Burton Lipman Lorraine Lippert Harry & Valerie Litt Thomas Little Christine Lopez Maria Lopez Michael A Lopez Lorraine Loucks Suzanne & Joseph Loughlin

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Frances & Reginald Roberts Anthony R Valle
Jesse J Robinson, Jr Katina Valle
Sonya Robinson Phil & Donna Vallone Christopher Rodriguez Sandra Rodriguez Rhonda Roosevelt Joseph Rosenberg William Rosenberg Alan Rosenblatt Rebecca Rosenblum Ian & Kisha Ross Mallory Ruiz Paul & Julie Ryder Stuart Salenger Betty Samulitis Lymaris Sanders Grace & Paul Santelli Al & Phylis Saunders Gary Sáwyer Alicia Schadt Rose & Max Schapiro Scott Scheinblum Bruce Schenker Gary & Mary May Schmidt Mark Schott Linda Schreier Ric & Trish Schwartz Sylvia Schwartz Stephen K Sebo Geraldine Williams Cassie Serrano & Jose Cruz Joyce Williams Nathaniel Serrano Lesia Williams Michael Seti Philip Shablowa Joe Shambley Brittany Shephard Victoria Sheppard Susan J. Sherman Michael Sherwood Kevin Shortall Howard Siegel Jeff Siegel & Kathy Roebuck Judy & Gary Siegel Jennifer Siegler Alla & Alex Šienitsky Jean Silverman Gerald & Rosemary Skoda Gloria Smith

Phyllis Ann Smith Carol Smythe Suzanne Solomon Howard Somyk Karen Spechler Nick & Karen Speranza Guichard Spriggs Seanna Stanton Jan & Jonathan Statt Mike & Laura Stawarz Mary Steele Richard & Marilyn Stein Kevin Stenson Maureen Stewart Fred Stich Kacey Stickle Kristie Stickle Jack & Sherry Strassman Maxine Strother Derrine Strother Lopez Stephanie Suarez Patrick Sullivan Raymond Surerus Sonja & Rainer Suss Beatrice Talent Steven Talent KarenTaylor Annmarié Taylor-Hardy Sinan Tertimez Anne Tevelowitz Carrolann Tewbl Remi & Diane Thibodeau Tracy Thomas Wanda Toney Anna Torres Kimberley Tuckey-Wlodarczyk Kai Touwsma Russell Treyz Ruth Lee Turk Mary Turner Rose Tyler Casey Unger Alisa & Brian Van Aken Cindy Vanarsdsdall Keith Vandermark Suzann Vanhouten Paul Vassello Clamancia Velarde John Veleber Jillian Vernon Jaime Vetere Suzanne Vierstra Paul Walsh Eric Warren Peter & Mary Jo Warren William Watson Casaura Webb Martin & Helene Weiner Arlene Weiss Kelly Ann Whalen Eileen Whiston Lori Whitmore Myra Widmann Jesse Wilks Aaron Williams Anthony Williams Mary E. Williams Simone Williams Chante Wilson Cindi & Mick Woodard Mary Yaskanish Dion Yearwood **August Yeomans** Linda & Jerry Yohay-Sheeler Michael York Stephanie & Eric Youmans Pamela Zaitchick & Arnold Komitzkey Marie Zeiner Helen Zelikovsky Karen & Richard Zuckerman Stanley Zulanch

David Lovenheim